

POLICIES AND PROCEDURES

POLICY:

923.00

TITLE:

Radio Failure Notification for Amador County

**EFFECTIVE:** 

10/10/18

REVIEW:

10/2023

SUPERCEDES:

## APPROVAL SIGNATURES ON FILE IN EMS OFFICE

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# RADIO FAILURE NOTIFICATION FOR AMADOR COUNTY

#### I. <u>AUTHORITY</u>

Health & Safety Code §1797.153 (MHOAC) & §1979.152 (RDMHC); Public Health and Medical Emergency Operations Manual, July 2011.

### II <u>DEFINITIONS</u>

- A. MHOAC: Medical Health Operational Area Coordinator (Coordination Program)
- B. OA: Operational Area
- C. OES: Office of Emergency Services
- D. RDMHC: Regional Disaster Medical Health Coordinator

#### III PURPOSE

Provide notification to the MHOAC program, a collaboration between the Amador County Public Health Department and the Mountain-Valley Emergency Medical Services Agency, regarding radio failure within the Amador County Operational Area Medical and Health System.

#### IV. POLICY

A. The MHOAC Program will be facilitated through a collaborative effort between the County Public Health Department and the Mountain-Valley Emergency Medical Services Agency.

#### B. PROCEDURE:

## A. Notification

Any agency that is impacted by Medical and Health System radio failure in Amador County shall contact the EMS Duty Officer at 1-800-945-2273.

B. Role of the EMS Duty Officer

## Assess situation/event

- 1. Day to day operational issues will be managed by the EMS Duty Officer.
- 2. The EMS Duty Officer shall notify the MHOAC if the radio failure is expected to adversely impact the Medical/Health System.

#### C. Role of the MHOAC

- 1. Assess or obtain situation status reports from local healthcare entities or providers.
- Ensure available back-up communication resources are placed in use in collaboration
  with the Amador County Sheriff's Office, the Amador/El Dorado Emergency
  Communications Center, and Sutter Amador Hospital.
- 3. Communicate the medical and health status and needs within and outside the OA to local, regional, and state governmental agencies and officials, and to hospital and medical care entities and providers to include a Medical and Health Situational Report.
- 4. Contact the RDMHC to obtain mutual aid support from other OAs within the mutual aid region or from local and state resources from OES Administrative Regions if necessary.
- D. Amador County Med Net Radio System
   See attached chart from American Legion Ambulance.

For Ambulance Service Emergency 911

Mailing Address: American Legion Ambulance Service P.O. Box 100 Sutter Creek, CA 95685

Fax (209) 267-5463

www.alpost108.org

# AMERICAN LEGION POST 108



**Ambulance Service** 

Serving Since 1929

Amador County Office Location: 11350 American Legion Drive Sutter Creek, CA 95685 (209) 223-2963

Calaveras County Office Location: 310 Russell Road San Andreas, CA 95249 (209) 754-3498

Federal I.D. #94-0280870

# Amador County Med Net Radio System

Dispatch (ACSO) to Ambulance (ALA)

Frequency

Repeater

Primary:

Med Net 10

Mt. Zion

Secondary:

Med Net 13

Mt. Zion

(ALA to SAH switch to Med 8)

Secondary:

Med Net 8

Corp Yard (If Mt. Zion repeater is down)

Note: All traffic (ACSO – ALA and ALA- SAH) will be on the same channel.

Ambulance (ALA) to Hospital (SAH)

Frequency

Repeater

Primary:

Med Net 13

Mt. Zion

Secondary:

Med Net 8

Corp Yard

Secondary:

Cell Phones or Landline