

Public Response Time Compliance Report ProTransport-1 November 2018

Response Time Compliance Report for November 2018									
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To				
Zone C Urban	Code 3	90.00%	190	2018-07-01	Not Complete				
	Code 2	97.14%	35	2018-10-01	Not Complete				
Zone C Suburban	Code 3	97.44%	39	2017-12-01	2018-11-30				
	Code 2	100.00%	9	2017-12-01	2018-11-30				
Zone C Rural	Code 3	100.00%	44	2017-12-01	2018-11-30				
	Code 2	100.00%	11	2017-12-01	2018-11-30				

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

LEGEND:	_	
	Incomplete Compliance Period	
	Complete Compliance Period that is Compliant	
	Complete Compliance Period that is Non-Compliant	
	Zero Calls	

Response Time Compliance													
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Cumulative Number of Calls
Zone C Urban	Code 3	98%	93%	93%	91%	92%	91%	90%	91%	90%	90%	90%	190
	Code2	98%	98%	99%	98%	98%	98%	98%	99%	98%	100%	97%	35
Zone C Suburban	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	97%	Complete
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Complete
Zone C Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Complete
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Complete