



**Public Response Time Compliance Report**  
**ProTransport-1**  
**May 2018**

Response Time Compliance Report for May 2018					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone C Urban	Code 3	91.59%	226	2018-01-01	Not Complete
	Code 2	98.24%	170	2017-10-01	Not Complete
Zone C Suburban	Code 3	100.00%	24	2017-12-01	Not Complete
	Code 2	100.00%	5	2017-12-01	Not Complete
Zone C Rural	Code 3	100.00%	26	2017-12-01	Not Complete
	Code 2	100.00%	4	2017-12-01	Not Complete

**Response Time Compliance Period:** A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

## 2018 Cumulative Performance Summary

<b>LEGEND:</b>	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

<b>Response Time Compliance</b>						
<b>Zone</b>		<b>Jan-18</b>	<b>Feb-18</b>	<b>Mar-18</b>	<b>Apr-18</b>	<b>May-18</b>
<b>Zone C Urban</b>	<b>Code 3</b>	98%	93%	93%	91%	92%
	<b>Code2</b>	98%	98%	99%	98%	98%
<b>Zone C Suburban</b>	<b>Code 3</b>	100%	100%	100%	100%	100%
	<b>Code2</b>	100%	100%	100%	100%	100%
<b>Zone C Rural</b>	<b>Code 3</b>	100%	100%	100%	100%	100%
	<b>Code2</b>	100%	100%	100%	100%	100%