

Public Response Time Compliance Report ProTransport-1 July 2019

Response Time Compliance Report for July 2019									
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To				
Zone C Urban	Code 3	88.97%	263	2019-02-01	2019-07-31				
Zone C Orban	Code 2	98.34%	181	2018-10-01	Not Complete				
Zone C Suburban	Code 3	97.50%	40	2018-12-01	Not Complete				
	Code 2	66.67%	3	2018-12-01	Not Complete				
Zone C Rural	Code 3	100.00%	22	2018-12-01	Not Complete				
	Code 2	100.00%	8	2018-12-01	Not Complete				

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:		
	Incomplete Compliance Period	
	Complete Compliance Period that is Compliant	
	Complete Compliance Period that is Non-Compliant	
	Zero Calls	

Response Time Compliance														
Zone		Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar- 19	Apr-19	May- 19	Jun-19	Jul-19	Cumulative Number of Calls
Zone C Urban	Code 3	91.0%	89.8%	89.7%	90.0%	90.2%	91.3%	95.2%	92.6%	94.1%	91.3%	89.5%	89.0%	Complete
	Code2	98.6%	98.2%	100.0%	97.1%	97.9%	98.6%	98.8%	98.0%	98.2%	97.7%	98.1%	98.3%	181
Zone C Suburban	Code 3	100.0%	100.0%	97.3%	97.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%	97.5%	40
	Code2	100.0%	100.0%	100.0%	100.0%				100.0%	100.0%	100.0%	66.7%	66.7%	3
Zone C Rural	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	22
	Code2	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	8