

Public Response Time Compliance Report ProTransport-1 December 2018

Response Time Compliance Report for December 2018									
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To				
Zone C Urban	Code 3	90.21%	235	2018-07-01	Not Complete				
Zone C Orban	Code 2	97.92%	48	2018-10-01	Not Complete				
Zone C Suburban	Code 3	100.00%	6	2018-12-01	Not Complete				
Zone C Rural	Code 3	100.00%	2	2018-12-01	Not Complete				

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Cumulative Number of Calls
Zone C Urban	Code 3	98%	93%	93%	91%	92%	91%	90%	91%	90%	90%	90%	90%	235
	Code2	98%	98%	99%	98%	98%	98%	98%	99%	98%	100%	97%	98%	48
Zone C Suburban	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	97%	100%	6
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		0
Zone C Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	2
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		0