

SECTION VI – SCOPE OF WORK AND SPECIAL PROVISIONS

6.1 SUMMARY

MVEMSA has determined that the highest level of county-wide emergency medical response be provided by a system using a joint fire first responder and ALS ambulance system. On behalf of Calaveras County, MVEMSA intends to award an initial five-year contract to the responsive Proposer whose proposal conforms to the RFP and whose proposal present the greatest value to the residents and visitors in Calaveras County. The Proposal Review Committee (PRC) will evaluate all proposals based upon the evaluation criteria score sheet and as determined by achieving the highest score.

MVEMSA may extend the Contractor’s agreement for one additional five (5) year term. The extension will be based on Contractor's performance in meeting and or exceeding the performance standards outlined in the Agreement over the initial term, and during the second extension period of the agreement.

The Contractor shall respond, upon notification from the Authorized EMS Dispatch Center, 24 hours a day, 365 days a year with an appropriately staffed and equipped ALS ambulance. The Contractors response will be in a manner consistent with the specific requirements of the request. Such requirements shall vary depending upon whether the request for ambulance services are in response to a medical emergency, a scheduled ambulance transport, or the need to post an ambulance to provide optimum coverage to the County or an adjacent county.

6.2 FINGERPRINTING AND BACKGROUND CHECKS

All EMS personnel must comply with the State of California Live Scan requirements for certification/accreditation.

6.3 SYSTEM REQUIREMENTS

MVEMSA utilizes the FirstWatch surveillance platform. The Online Compliance Utility (OCU) is a real-time web enabled tool for use by providers and agencies to simplify and manage response times based on the Sheriff’s real time CAD data. The web-based tool provides interactive queues with consistent look and feel for both the provider and agency allowing on-line review of late calls based on system and business rules.

FirstPass provides the ability to monitor and analyze patient care data, identifying deviations rapidly, consistently and automatically. Combined with the Proposers ePCR program, data is collected and reviewed quickly without data loss due to entry errors. FirstPass alerts when a patient care report does not match the agency’s protocols.

Proposer shall be financially responsible for any required data source integration to the FirstWatch surveillance platform; to include initial implementation costs, ongoing annual support and maintenance fees, and FirstWatch annual support fees increase at 3%. We encourage the Proposer to collaborate with MVEMSA and Calaveras Sheriff Office (SO) to determine the feasibility of SO CAD dispatch data auto-populating to the provider’s ePCR platform, Proposer shall be responsible for all integration costs. Proposer shall participate in future surveillance and technology initiatives undertaken by MVEMSA.

Contractor will pay the following service charges as estimated below:

Current System Annual Support/Maintenance	Fee	Current Fees to MVEMSA	Emergency Transport Fee	Training Fee
CAD interface/OCU	\$2,404.00	North	\$7,816.00	\$1,870.00
ePCR Interface	\$4,400.00	South	\$4,591.00	\$1,098.00
FirstPass Interface	\$906.40	East	\$3,343.00	\$800.00
Total	\$7,710.40	Total	\$15,750.00	\$3,768.00

*Each contractor will be required to pay support and maintenance fees per interface.