

APPROVED: Signature On File In EMS Office  
Executive Director

Signature On File In EMS Office  
Medical Director

Signature on File In Public Health Office  
Public Health Officer

EFFECTIVE DATE 9/1/2015  
SUPERSEDES:

REVIEW DATE: 9/2020  
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**MHOAC NOTIFICATION / ACTIVATION**  
**FOR THE COUNTY OF STANISLAUS**

I. AUTHORITY

Health & Safety Code §1797.153 (MHOAC) & §1797.152 (RDMHC); California Public Health and Medical Emergency Operations Manual, July 2011.

II. DEFINITIONS

- A. EOC: Emergency Operations Center
- B. EOM: California Public Health & Medical Emergency Operations Manual
- C. MHOAC: Medical Health Operational Area Coordinator (Coordination Program)
- D. OA: Operational Area
- E. Operational Lead Agency: Agency having primary jurisdictional or statutory responsibility
- F. Operational Support Agency: Agency having secondary jurisdictional or statutory responsibility
- G. RDMHC/S: Regional Disaster Medical Health Coordinator/Specialist
- H. Situation Report: Medical and Health Situational Report

III. PURPOSE

To provide guidance to the MHOAC program, operational lead and/or supporting agency(ies) responsible for ensuring that preparedness and response activities are completed. Within the OA various departments and programs may be responsible for one or more of the 17 MHOAC Program functions outlined in Health and Safety Code §1797.153.

IV. POLICY

The MHOAC Program will be facilitated through a collaborative effort between the Stanislaus County Health Services Agency (SCHSA) and the Mountain-Valley Emergency Medical Services Agency (MVEMSA).

V. PROCEDURE

- A. Triggers for the Notification of the MHOAC

Any of the following conditions may trigger the notification of the MHOAC:

1. An incident that significantly impacts or is anticipated to impact public health, environmental health, or emergency medical services;
2. An incident that disrupts or is anticipated to disrupt the OA Public Health and Medical System;
3. An incident where resources are needed or are anticipated to be needed beyond the capabilities of the OA, including those resources available through existing agreements;
4. An incident that produces media attention and/or is politically sensitive;
5. An incident that leads to a regional or state request for information or mutual aid; and/or
6. An incident in which increased information flow from the OA to the region and the state will assist in the management or mitigation of the incident's impact.

**B. Notification**

1. Any agency that is impacted by a trigger event or situation shall contact the EMS Duty Officer at 1-800-945-2273.
2. If an authorized dispatch center becomes aware of, or identifies an event or situation that meets the notification/activation triggers they shall notify the EMS Duty Officer.

**C. Role of EMS Duty Officer**

Assess situation/event

1. Day to day operational issues will be managed by the EMS Duty Officer.
2. If the situation/event meets the notification/activation triggers the EMS Duty Officer shall contact the SCHSA at 209-664-6032 and will also notify other agencies as appropriate.

**D. Role of the MHOAC**

1. Ensure a system (plan) for staffing and operations of the Medical and Health Branch at the OA EOC, including coordinating the activation of the Medical and Health Branch of the OA EOC.
2. Identify resources and coordinate the procurement and allocation of public and private medical, health and other resources required to support disaster medical and health operations in affected areas.
3. Request and respond to situation reporting and resource requests generated by OA hospitals and medical care entities and providers.
4. Communicate the medical and health status and needs to local, regional, and state governmental agencies and officials inside and outside of the OA.

5. Coordinate with the RDMHC/S program for medical and/or health mutual aid support from outside the OA as needed.
6. Coordinate notification activities within their respective agency, with Supporting Agency, other OA agencies, and with Regional and State entities.
7. Ensure the completion and submission of a Situation Report inclusive of all Medical Health awareness information within the OA.
8. Coordinate and support of the specific MHOAC Program function activities with the Operational Lead and/or Support Agencies.

E. The Operational Lead and/or Support Agency is responsible for:

1. Coordination of notification activities within their respective agency, with the MHOAC, other OA agencies and with Regional and State entities.
2. Ensuring situational awareness information is shared with the MHOAC for inclusion in any notifications and/or situation reports.
3. Coordination and support of the specific MHOAC Program function activities in which they are participating.

F. MHOAC Program Function Matrix

<b>MHOAC Program Response Function</b>	<b>Operational Lead Agency</b>	<b>Operational Support Agency</b>
1. Assessment of immediate medical needs	MVEMSA/SCHSA	SCHSA/MVEMSA
2. Coordination of disaster medical and health resources a. Medical b. Health c. Mental Health	MHOAC	
3. Coordination of patient distribution and medical evaluation	MVEMSA	SCHSA
4. Coordination with inpatient and emergency care providers	MVEMSA	SCHSA
5. Coordination of out-of-hospital medical care providers	SCHSA	Outpatient Clinics, Skilled Nursing, Long Term Care, Dialysis Centers
6. Coordination and integration with fire agency personnel, resources, and emergency fire pre-hospital medical services	MVEMSA	OES/Fire Warden

<b>MHOAC Program Response Function</b>	<b>Operational Lead Agency</b>	<b>Operational Support Agency</b>
7. Coordination of providers of non-fire based pre-hospital emergency medical services	MVEMSA	SCHSA
8. Coordination of the establishment of temporary field treatment sites	MVEMSA	SCHSA
9. Health surveillance and epidemiological analyses of community health status	SCHSA	DER
10. Assurance of food safety	DER/AG	SCHSA
11. Management of exposure to hazardous agents	DER	Regional HazMat Team
12. Provision or coordination of mental health services	BHRS	SCHSA
13. Provision of medical and health public information protective action recommendations	SCHSA	PIO
14. Provision or coordination of vector control services	DER	SCHSA
15. Assurance of drinking water safety	DER	SCHSA
16. Assurance of the safe management of liquid, solid and hazardous wastes	DER	
17. Investigation and control of communicable disease	SCHSA	

**Matrix Key:**

- AG Agriculture Commissioner
- BHRS Behavioral Health and Recovery Services
- DER Department of Environmental Resources
- MVEMSA Mountain Valley Emergency Medical Services Agency
- MHOAC Medical Health Operational Area Coordinator
- OES Office of Emergency Services
- PIO Public Information Officer
- SCHSA Stanislaus County Health Services Agency

**G. Sustaining the MHOAC program in a long-term event**

The MHOAC Program will be sustained through a collaborative effort between the Stanislaus County Health Services Agency (SCHSA) and the Mountain-Valley Emergency Medical Services Agency (MVEMSA) for the duration of the event through the recovery process.

1. The SCHSA and the MVEMSA will ensure that they can adequately supply qualified staff to perform as the MHOAC designee.
  2. The SCHSA and MVEMSA Executive Director will create a MHOAC staffing Schedule to be utilized in the event of a long term event, to include the activation of the DOC or the Operation EOC in order to fill the Medical Health Branch.
  3. Identify the Lead Agency referencing the MHOAC Program Function Matrix
- H. Triggers to sustain the MHOAC program in a long-term event include:
4. Event lasting longer than 48 hours; or
  5. Operational Area EOC activation; or
  6. Public Health Officer directive; or
  7. Activation of Public Health DOC; or
  8. Activation of MVEMSA DOC